



Enabling Science

# **IDBS Help Desk Technical Document**

**Obtaining and Registering  
XLfit Licences**

## Obtaining and Registering XLfit Licences

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## Introduction

This document describes the processes to request, register and transfer licence keycodes for XLfit.

There are two ways to purchase XLfit:

- From an IDBS account manager
- From the IDBS website

To obtain a seat licence, XLfit must first be installed to generate a computer ID – a unique identifier for that computer that is only created by IDBS software. This must be carried out on all machines requiring a licence.

Please note the same instructions outlined in this document can be applied to XLfit 4 as well as XLfit 5.

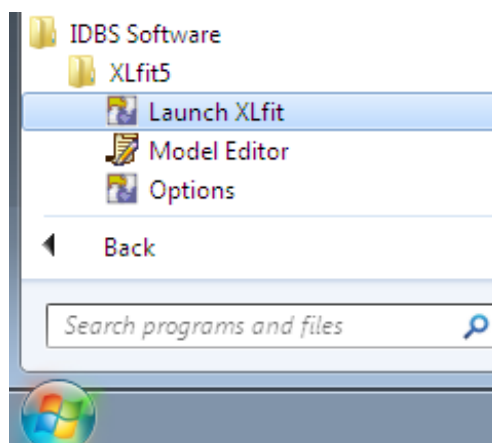
## Requesting an XLfit Keycode

1. Install XLfit to generate a computer ID.

XLfit can be downloaded from the [ExcelCurveFitting.com](http://ExcelCurveFitting.com) website by selecting the “Free Trial” link, or can be installed from a CD.

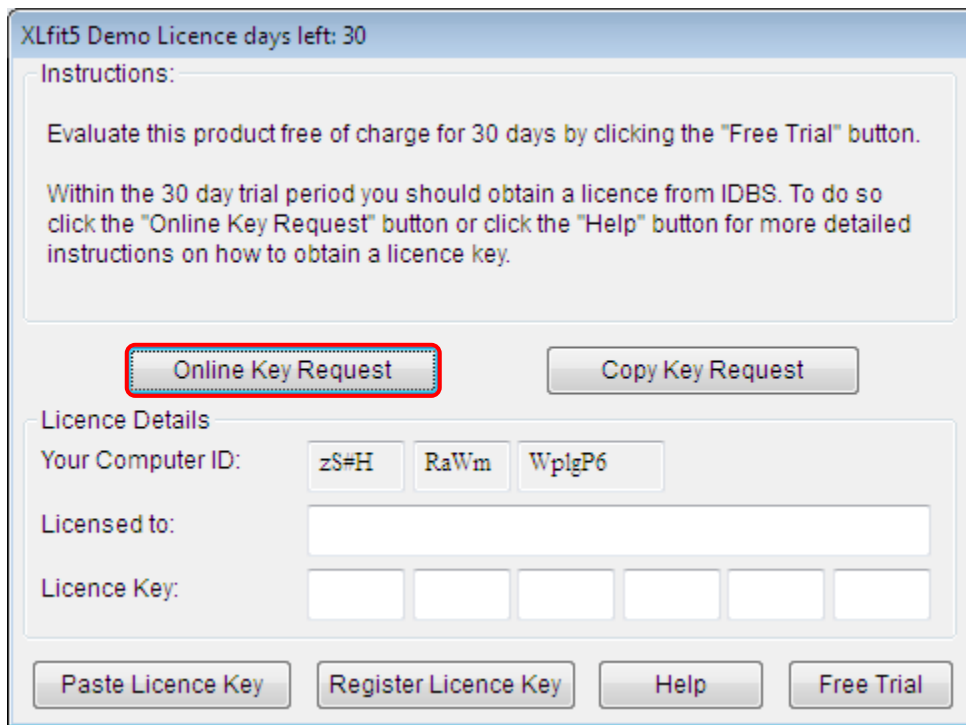
The free trial is the full version of the software. The trial will expire after 30 days if a valid keycode is not entered, meaning the application will no longer be functional.

2. Run XLfit using the shortcut in Start menu > All Programs > IDBS Software > Launch XLfit.



(Windows 7 shown)

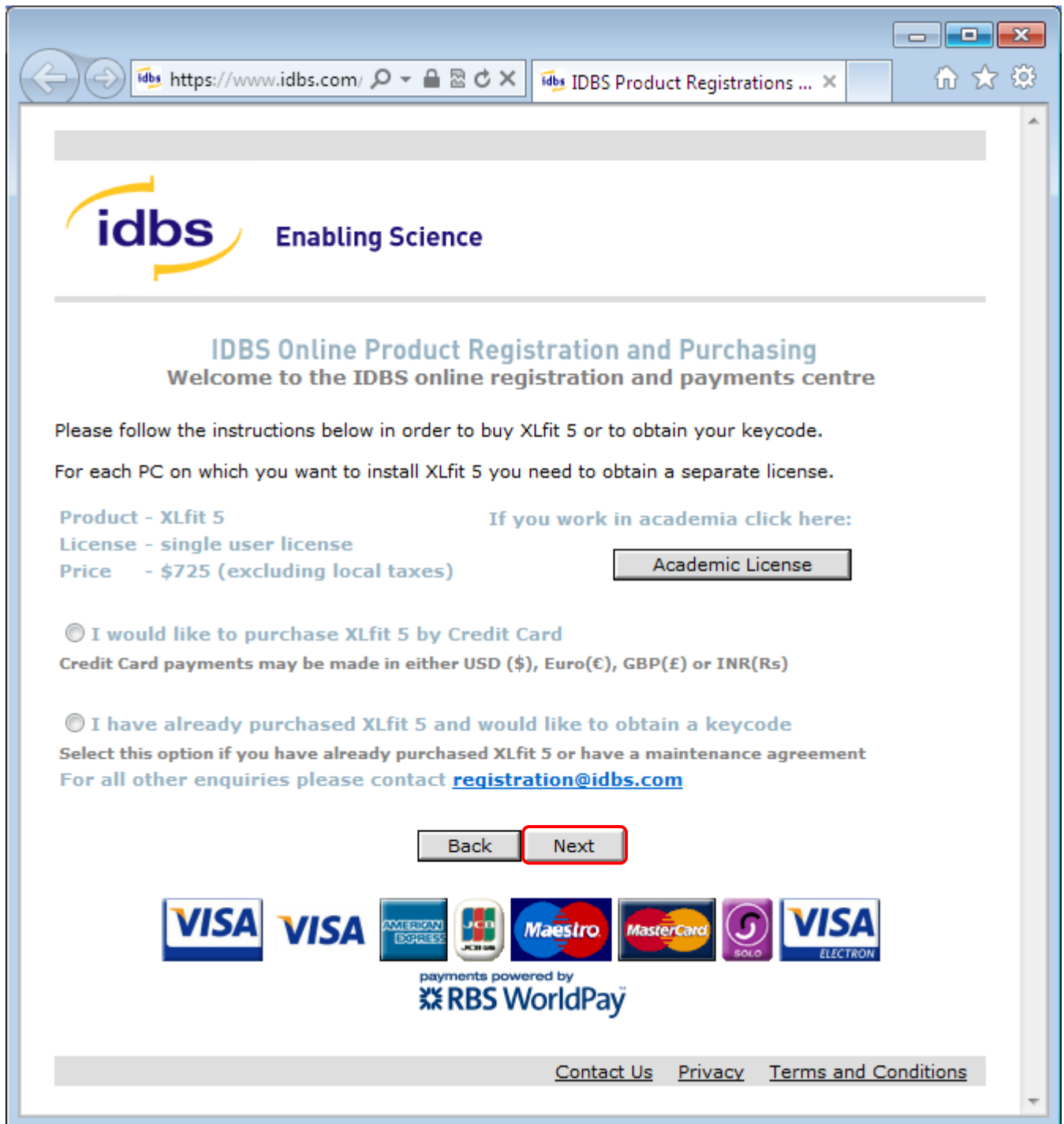
- The licence dialog window will open. Note how the unique computer ID has been generated and populates the “Your Computer ID” field.



Press “**Online Key Request**” to load the IDBS licence registration website.

**Note:** if a connect to the internet is unavailable on the computer, select “Copy Key Request”. This will copy a URL to the Windows clipboard – the same URL used by the Online Key Request button. Paste the URL into a text document and open the link on an internet-enabled computer.

- The following webpage will then open.
  - To purchase XLfit and obtain a licence keycode, select the ‘**I would like to purchase XLfit 5 by Credit Card**’ option.
  - If a licence has already been purchased, select the second option ‘**I have already purchased XLfit 5 and would like to obtain a keycode**’.



Customers from academic institutions can purchase XLfit for a reduced rate. Select "Academic License" to apply this.

Click **Next** to proceed.

5. The following page will open:



Enter a value in the “**Licensed To**” field. This can be the name of the company, the user’s name or the computer name – it is a user-defined label to identify the licence by.

Select **Next** to proceed.

- At the next page, fill in your personal details. Mandatory fields are marked by an asterisk \*. This information will allow existing company records to be found within our database, or for a new record to be created.

The screenshot shows a web browser window with the URL <https://www.idbs.com/>. The page features the IDBS logo and the tagline "Enabling Science". The main heading is "IDBS Online Product Registration and Purchasing Personal Details". The form contains the following fields:

- Name: Your Name \*
- Company: Your Company \*
- Address: (empty)
- City: Your City \*
- Post Code: (empty)
- Country: United Kingdom \*
- Tel: (empty)
- Email: Name@Company.com \*

At the bottom of the form, there are two buttons: "Back" and "Next". The "Next" button is highlighted with a red border. Below the form, there are logos for various payment methods: VISA, VISA, AMERICAN EXPRESS, JCB, Maestro, MasterCard, GOLD, and VISA ELECTRON.

Select **Next** to proceed.

7. Ensure that the details are correct and confirm the registration by selecting Next to trigger the keycode generation.

**Note:** If you selected the 'I would like to purchase XLfit 5 by Credit Card' option in Step 4, a new webpage will appear. Select "Pay Now" and follow the on-screen instructions.



8. The keycode will be sent by e-mail from our UK-based Registration team, usually within 24 hours. It will be sent to the e-mail address defined in Step 6.

## Registering an XLfit Keycode

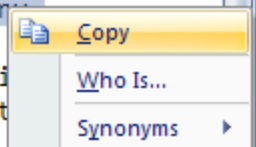
To register XLfit, carry out the following steps. We recommend using a “copy and paste” procedure to enter the keycode as typing the code manually could lead to error.

- i. Launch XLfit. The registration dialog box will be displayed if it is not registered.
- ii. In the e-mail from our Registration team, copy the entire line that has the “License Key” and “Licensed to” fields into the Windows clipboard:

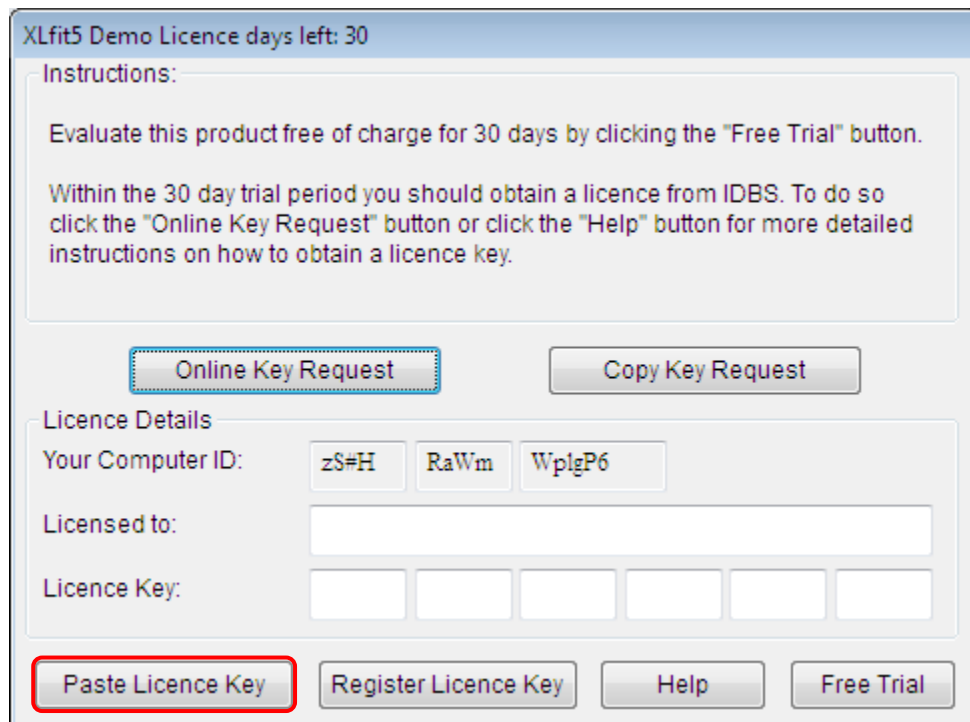
“License Key:” fields from below into the registration screen.

License key: Bxxxxxxxxxxxxxxxxxxxxxxxxxxxx Licensed to: Name or Company

To fill out the “Licensed to:” and “License Key:” fields automatically, copy the entire line above and use the “Paste License Key” button on the registration screen. Detailed instructions for registering XLfit



- iii. In the XLfit registration dialog box, select **Paste Licence Key**.



## Obtaining and Registering XLfit Licences

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- iv. The “Licensed to” and “Licence Key” fields will now be populated (see below).  
Note how the Computer ID field should match the ID specified in the e-mail from Registration.

**Note:** XLfit 5 keycodes begin with the letter B, and XLfit 4 keycodes begin with the letter A.  
Please ensure the appropriate keycode has been entered for the version of XLfit that is installed.

- v. Select **Register Licence Key**. If the keycode is registered successfully, the dialog box will close.

XLfit5 Demo Licence days left: 30

Instructions:

Evaluate this product free of charge for 30 days by clicking the "Free Trial" button.

Within the 30 day trial period you should obtain a licence from IDBS. To do so click the "Online Key Request" button or click the "Help" button for more detailed instructions on how to obtain a licence key.

Online Key Request      Copy Key Request

Licence Details

Your Computer ID:    zS#H    RaWm    WplgP6

Licensed to:        Name or Company

Licence Key:        Bxxx    xxxx    xxxx    xxxx    xxxx    xxxx

Paste Licence Key    Register Licence Key    Help    Free Trial

XLfit should now be registered. If an error message “License Information Is Incorrect!” is seen, please see the [Troubleshooting](#) section of this document.

## Transferring an Existing Licence to a New Computer

XLfit seat licence keycodes are bound to the computer ID used to create the keycode (the computer ID is a unique code generated by IDBS software). Therefore, if the licence is to be transferred to a new machine, the new computer ID will be different to the original – meaning a new keycode will be required.

A process such as reinstalling Windows on the computer may not lead to the generation of a different computer ID. Compare the new ID to the old ID to see if a new keycode is required.

To transfer the licence, the licence with the old computer ID will need to be made defunct and a new keycode requested. This is done as follows:

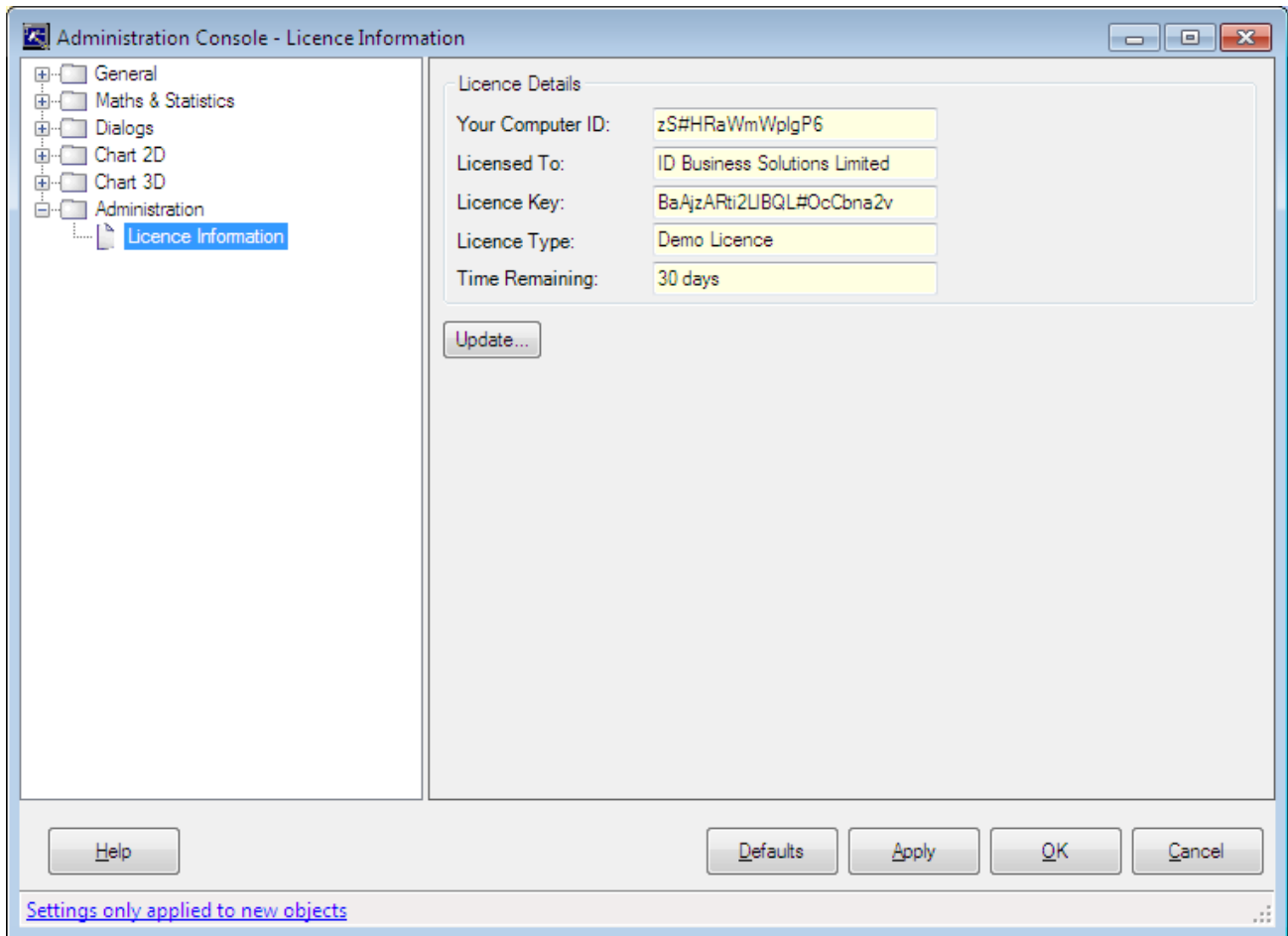
- a. Notify the Registration team of which keycode is to be made defunct, using the e-mail address [registration@idbs.com](mailto:registration@idbs.com).

Please provide as much information as possible to identify which licence is no longer required. This could be:

- the computer ID
- the keycode
- the “Licensed To” information
- the date the keycode was requested

This information can be found in the original e-mail from the Registration team that was used to register XLfit.

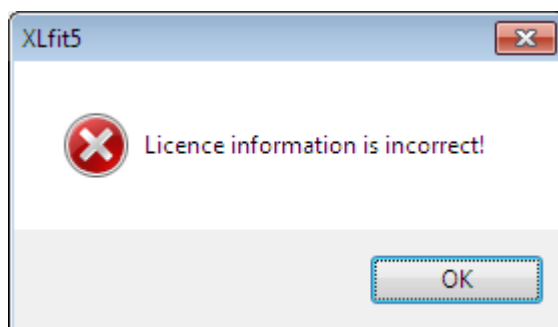
Alternatively, if the computer still has XLfit installed, open the Administration Console from the XLfit ribbon/toolbar and open the “Licence Information” section of the “Administration” Node to find the computer ID, keycode and Licensed to details:



- b. Ensure XLfit has been uninstalled from the old computer when confirmation has been received from the Registration team that the keycode is now defunct.
- c. Install XLfit on the new computer, then follow the instructions in the [Requesting an XLfit Keycode](#) section of this document to obtain a new keycode for the new computer.

## Troubleshooting and Contact Information

If, upon selecting the “Register Licence Key” button, the following error is seen:



Then the keycode is invalid for this computer. Please check the following:

- Ensure the computer ID that the licence key was generated matches the computer ID in the licence dialog exactly. The e-mail from Registration to supply the licence key will include the computer ID.
- Check the correct keycode has been used for the version of XLfit that has been installed. Keycodes for XLfit 5 start with the letter B, and are incompatible with XLfit 4 (which start with the letter A) – and vice versa.
- We recommend the supplied keycode is copied and pasted into the licence screen. Entering a key manually can lead to errors. Ensure no extra spaces have been introduced in the “Licensed to” field.

If further assistance is required, please contact the [IDBS Help Desk](#).

For licence enquiries, e.g. to obtain a list of current licences, the IDBS registration team can be contacted at [registration@idbs.com](mailto:registration@idbs.com).

Sign up to the [XLfit Support Portal](#) to find answers to frequently asked questions in the KnowledgeBase and to download the latest version of XLfit.